



Health and Wellbeing Board

Date: FRIDAY, 19 JUNE 2015
Time: 11.00 am
Venue: COMMITTEE ROOMS, WEST WING. GUILDHALL.

Members: Revd Dr Martin Dudley (Chairman)
Deputy Joyce Nash (Deputy Chairman)
Ade Adetosoye
Jon Averbs
Dr Penny Bevan
Superintendent Norma Collicott
Glyn Kyle
Vivienne Littlechild
Dr Gary Marlowe
Simon Murrells
Gareth Moore
Dhruv Patel
Jeremy Simons

Co-opted Member: Paul Haigh

Enquiries: Natasha Dogra tel.no.: 020 7332 1434
Natasha.Dogra@cityoflondon.gov.uk

**Lunch will be served in the Guildhall Club at 1pm.
N.B. Part of this meeting may be subject to audio visual recording.**

**John Barradell
Town Clerk and Chief Executive**

AGENDA

Part 1 - Public Reports

1. **APOLOGIES OF ABSENCE**
2. **DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**
3. **MINUTES**
To agree the minutes of the previous meeting.

For Decision
(Pages 1 - 6)
4. **NOISE STRATEGY UPDATE OF ACTION PLAN**
Report of the Director of Markets and Consumer Protection.

For Information
(Pages 7 - 28)
5. **SEXUAL HEALTH GUM (GENITO-URINARY MEDICINE) PAYMENT BY RESULTS CONTRACTS**
Report of the Director of Community and Children's Services.

For Decision
(Pages 29 - 32)
6. **TOBACCO CONTROL HARM REDUCTION UPDATE**
Report of the Commissioning and Performance Manager (Public Health).

For Decision
(Pages 33 - 36)
7. **HEALTH PROFILE FOR THE CITY OF LONDON**
Report of the Director of Community and Children's Services.

For Decision
(Pages 37 - 38)
8. **BUSINESS HEALTHY UPDATE**
Report of the Director of Community and Children's Services.

For Information
(Pages 39 - 46)
9. **HEALTHWATCH UPDATE**
Report of the Chair of Healthwatch

For Information
(Pages 47 - 48)

10. **HEALTH AND WELLBEING BOARD UPDATE REPORT**
Report of the Director of Community and Children's Services.

For Information
(Pages 49 - 52)

11. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

12. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

13. **EXCLUSION OF PUBLIC**

MOTION - That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 3 of Part I of Schedule 12A of the Local Government Act.

For Decision

Part 2 - Non Public Reports

14. **NON PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

15. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

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HEALTH AND WELLBEING BOARD

Friday, 24 April 2015

Minutes of the meeting of the Health and Wellbeing Board held on Friday, 24 April 2015 at 1.45 pm

Present

Members:

Deputy Joyce Nash (Deputy Chairman) - In the chair
 Ade Adetosoye
 Deputy Billy Dove
 Jon Averbs
 Dr Penny Bevan
 Glyn Kyle
 Vivienne Littlechild
 Simon Murrells
 Gareth Moore
 Jeremy Simons

Officers:

Natasha Dogra	Town Clerk's Department
Neal Hounsell	Community and Children's Services Department
Sarah Thomas	Community and Children's Services Department
Simon Cribbens	Community and Children's Services Department
Lorna Corbin	Community and Children's Services Department
Poppy Middlemiss	Community and Children's Services Department

Deputy Joyce Nash moved that Deputy Billy Dove take the chair for items 1 – 5. This was seconded by Jeremy Simons and Deputy Dove took the chair.

1. **APOLOGIES OF ABSENCE**
 Apologies had been received from Dr Martin Dudley, Deputy Billy Dove, Paul Haigh and Dr Gary Marlowe.
2. **DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**
 There were no declarations.
3. **COURT ORDER**
 RESOLVED – that the Court Order be received.
4. **ELECTION OF CHAIRMAN**
 The Committee proceeded to elect a Chairman in accordance with Standing Order No. 29. A list of Members eligible to stand was read and Dr Martin Dudley being the only Member expressing a willingness to serve was declared

to have been elected as Chairman of the Health and Wellbeing Board for the ensuing year.

5. **ELECTION OF DEPUTY CHAIRMAN**

The Committee proceeded to elect a Deputy Chairman in accordance with Standing Order No. 30. A list of Members eligible to stand was read and Deputy Joyce Nash being the only Member expressing a willingness to serve was declared to have been elected as Deputy Chairman of the Health and Wellbeing Board for the ensuing year.

Deputy Joyce Nash took the chair for the remainder of the Board meeting.

6. **MINUTES**

RESOLVED – that the minutes be agreed as an accurate record.

Matter arising:

Officers informed Members that due to changes to the GP contracts in the City, residents in the ward of Portsoken may experience a change in services provided. Members were invited to submit any questions they may have to Officers, as for NHS England would be attending the Health and Social Care Scrutiny Sub Committee on 5th May 2015 to explain the change in GP contracts and out of area registration.

7. **SPORTS AND PHYSICAL ACTIVITY STRATEGY**

The Committee were informed that the City of London had commissioned the development of a Sports and Physical Activity Strategy to provide a vision and priorities for sport and physical activities for the next five years. The Strategy had been developed to reflect the national, regional and local policy context. This included the Joint Health and Wellbeing Strategy which includes a commitment to address key health and wellbeing challenges including the need:

- to consider obesity and nutrition in the City population;
- for better collaborative working with businesses to address worker health (including stress);
- to improve access to health-promoting facilities, in particular the affordability of leisure activities.

In response to a query from Members regarding a recent article in the media outlining the benefits of a healthy diet, Officers said although diet was key to tackling obesity, physical activity had a number of health benefits such as tackling mental health problems and promoting an active lifestyle. Members discussed the use of City owned open spaces to promote exercise. Officers informed Members that they were working closely with colleagues in the Open Spaces directorate to signpost areas located outside of the square mile which provided outdoor exercise equipment for public use.

Members noted that Fusion were limited to increasing the price of their services by 5% and any increase which exceeded this limit would need to be considered by the Community and Children's Services Committee.

RESOLVED – That the Sports and Physical Activity Strategy be approved.

8. **CHILD POVERTY UPDATE REPORT**

The Committee were informed that there were currently a variety of services and interventions available to tackle child poverty in the City. Overall the City provides quality services for those currently engaged. However, services may be uncoordinated, confusing for families to navigate, or families may not currently be engaging. The work that has been undertaken as a result of the Child Poverty Needs Assessment recognises the high quality services available in the City, but proposes that further action could be taken to tackle the issue. A case management model was proposed, which would provide targeted, tailored and intensive work with families around employment and training for adults and education and aspiration-raising activities for children. This approach would support families to engage with and navigate services, and would tackle the root causes of poverty.

RESOLVED – that the development of a case management model as an approach to tackling child poverty in the City be endorsed.

9. **ANNUAL REPORT OF THE DIRECTOR OF PUBLIC HEALTH: HEALTH IN MIND**

The Committee received the annual report of the Director of Public Health and noted that mental health was a key issue, with one in four people experiencing a mental health problem at some point in their lives, and the government seeking to give equal weight to mental health and physical health. Members noted the underlying causes and consequences of poor mental health, describes the particular issues for different groups in the City and Hackney described in the report: children and young people, adults, older people and the issues around substance misuse.

Discussions ensued regarding the levels of child poverty in the wards of Cripplegate and Aldersgate. Members thanked the Director for a useful and comprehensible report.

RESOLVED – that the report be received.

10. **JOINT HEALTH AND WELLBEING STRATEGY ACTION PLAN PROGRESS REPORT**

Members were informed that it was timely to refresh the JHWS again this year, in order to review strategy, priorities and accompanying action plan. This could take the format of a development day or shorter facilitated workshop (of around 2 hours), preferably in July 2015. A full consultation was not required for the refresh, although key partners would be asked for their views and input from local people can be made through Healthwatch.

RESOLVED – that a development day be organised in July for Members to discuss the refreshing of the JHWS and action plan in 2015.

11. **HEALTHWATCH UPDATE**

The Board received an update from Healthwatch which focused on:

- Barts NHS Trust
- CCG workshop on integrated care
- Healthwatch Chair's involvement with Sustainable City Awards

In response to a query regarding the cost of hiring televisions for use by TC card holders, the Chair of Healthwatch agreed to circulate this information to the Member via email after the Board meeting. Members queried whether Healthwatch had received complaints regarding appointment notifications at Barts NHS Trust. The Chair of Healthwatch confirmed that complaints were received regularly; the matter was being investigated by the CCG and a report regarding the matter would be available in due course.

RESOLVED – that the update be received.

12. **HEALTH AND WELLBEING UPDATE REPORT**

The Board received an update from officers which focused on:

Local updates

- Substance Misuse Health Needs Assessment for the City of London
- London Health and Wellbeing Boards Conference 2015
- Pharmaceutical Needs Assessment
- Better Health for London: next steps report

Policy updates

- Events
- Health and Wellbeing Boards
- NHS, Public Health and integrated care
- Obesity and exercise
- Causes of mortality
- Social determinants of health
- Children and young people
- Older people

RESOLVED – that the format for future update reports and email policy bulletins be approved.

13. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

There were no questions.

14. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

The Board received a report regarding the Inclusion of a priority about the health of children and young people in the Joint Health and Wellbeing Strategy. Members noted that the children's services review had highlighted the urgent need for including a priority relating to the health and wellbeing needs of children and young people in the Joint Health and Wellbeing Strategy and the accompanying action plan. Members were asked to approve the inclusion of a new priority in the strategy and action plan: "Ensure children and young people enjoy good physical and mental health".

RESOLVED – That the inclusion of a new priority in the strategy and action plan to “*Ensure children and young people enjoy good physical and mental health*” be approved.

15. **EXCLUSION OF PUBLIC**

MOTION - That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 3 of Part I of Schedule 12A of the Local Government Act.

16. **NON PUBLIC MINUTES**

RESOLVED – That the minutes be approved as an accurate record.

17. **NON PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

There were no questions.

18. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There was no urgent business.

The meeting ended at 2.35 pm

Chairman

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Committee(s):	Date(s):
Health and Wellbeing Board	19 June 2015
Subject:	Public
Noise Strategy Update of Action Plan	
Report of:	For Information (HWB)
Director of Markets and Consumer Protection	
Summary	
<p>The City of London Noise Strategy was agreed by Port Health and Environmental Services (PHES) Committee in May 2012 and considers four key areas: dealing with complaints of excessive noise; minimising noise associated with new developments; reducing noise from transport and street works and protecting areas of relative tranquillity. Brief commentary is given on progress regarding some key areas from the actions proposed in the Noise Strategy to ensure that the City Corporation fulfils its statutory obligations for noise management, as well as seeking to improve the health and wellbeing of the City’s residential and business communities in line with the priority area of the Joint Health and Wellbeing Strategy “The City is a less noisy place”.</p> <p>Recommendations</p> <p>I recommend that your Board notes the attached draft updated actions list (Appendix 2) and acknowledges that the City Noise Strategy is to be reviewed, revised and consulted upon in the next year to reflect current concerns and is published next year considering the period 2016 – 2020 to align with the City Air Quality Strategy 2015 -2020.</p>	

Main Report

Background

1. In September 2010, a report was presented to PHES Committee outlining social survey work that had been undertaken to assess attitudes to noise in the City of London. This survey indicated that noise is an issue of concern for both City residents and workers and an overwhelming majority would like to see action to reduce it. That survey and its findings laid the foundations for the development of the Noise Strategy.
2. A draft of this Noise Strategy was brought before PHES Committee on 24 January 2012 and was subsequently agreed at the 1 May 2012 PHES Committee along with list of actions and summary of the Strategy (see Appendix 3).

3. The aim of this report is to provide an update on some of the key areas of work being undertaken set out in the original action plan (see Appendix 1), updating and prioritising the action list for the next year (see Appendix 2) and outline the proposal to start a review and revision of the Noise Strategy over the next twelve months to align actions with the City Air Quality Strategy 2015-2020.
4. This report fulfils the Joint Health and Wellbeing Strategy action plan 2014-15 action no. 5 'Refresh of the City Noise Strategy Action Plan' in support of the strategy aim 'The City is a less noisy place'.

Current Position

5. Noise is part of the everyday experience for residents, workers and visitors to the City of London. For some people noise can be invigorating and an essential element of a lively City. However, it can also be a source of annoyance and disturbance, affecting people's health and wellbeing.
6. The City Corporation has a statutory obligation to investigate complaints of excessive noise, to use its functions as a planning authority to minimise noise from new developments, and as a licensing authority, to minimise noise from entertainment.
7. There is growing interest in the protection and enhancement of relatively tranquil spaces in urban areas and this is reflected in both the London Plan and the draft National Planning and Policy Framework, both of which require local authorities to aim to identify and protect such areas of relative tranquillity.

The Noise Strategy

8. The City of London Noise Strategy 2012-2016 considers four key policy areas:-
 - mitigating noise from new developments;
 - reducing noise from transport, servicing and street works;
 - dealing with noise complaints and incidents; and
 - protecting and enhancing tranquil areas.
9. The strategy reflects the concerns and desires of the residents, workers and visitors who were questioned about the City's noise environment and takes account of comments received in discussion with other City Corporation Departments and the comments received during the public consultation process.
10. It combines the main areas of work that the City of London is already undertaking as part of its statutory obligation to manage and mitigate excessive noise but it also makes recommendations for improving the way that the City controls noise and makes proposals for protecting and enhancing areas of relative tranquillity.
11. The strategy balances the needs of the Business City (particularly construction sites) and the City Corporation to undertake noisy works, with the expectations of residents and neighbouring businesses who wish for disturbance to be

minimised. In particular, City Corporation officers have given further consideration to balancing the authority's statutory noise responsibilities and traffic management needs in relation to minimising disruption from streetworks and the extent to which City night time activities, such as deliveries, refuse collection and street cleansing can best be facilitated.

12. The strategy, and a summary version, are available online: <https://www.cityoflondon.gov.uk/business/environmental-health/environmental-protection/Pages/Noise-strategy-and-policy.aspx>

Key Matters

13. The progress made against the original Noise strategy action plan is set out in a table which can be seen at Appendix 1.
14. With respect to Tranquil Areas; work to protect and enhance these have now been embedded in the City of London Local Plan and the Open Spaces Strategy. The Local Plan Policy DM19.1 requires new open space in commercial or residential developments to 'have regard to acoustic design to minimise noise and create tranquil spaces.'
15. The Open Space Strategy now sets out how the City will protect and enhance the gardens in the City and create more spaces. It guides the management and planning of open spaces. The strategy contains a chapter on tranquillity (page 31) and states; '*Opportunities will be identified for improving and enhancing the tranquillity and soundscape of open spaces during the planning or enhancements of new spaces.*' The Strategy was adopted in January 2015 as a supplementary planning document. Further development of advice will depend on identifying additional resources for independent consultancy in this area. The Pollution team will continue to work with Open Spaces with comment and advice on their proposals for new and enhanced use of existing spaces in the City with respect to protecting their acoustic environment.
16. The Out of Hours Service (OOH) is now provided 24 hours a day 364 days of the year (except Christmas Day) delivered more effectively in house by Department of Built Environment (DBE) Street Environment Officers (SEO's) as agreed by PHES Committee on March 11 2014. There continues to be an extensive training and mentoring programme to ensure that these officers meet minimum requirements for dealing with noise matters as set out in guidance through Governments Better Regulation and Delivery Office. Over the first year the SEO's have received a total of 474 complaints outside of normal working hours and weekends of which 368 needed or wanted a visit; of these 95.9% were carried out within the one hour and most were much quicker than this. In the last quarter 100% of calls back to the person affected, where appropriate, and visits to site (within 15 minutes and one hour of receipt respectively) have been achieved. The customer feedback has been very positive in line with these performance measures.
17. The seventh edition of the City's Code of Practice for Deconstruction and Construction has been extensively updated and revamped particularly with

respect to expected liaison practices as previously reported to PHES Committee on April 30 2013 and further minor updates are currently being considered.

18. The first City Corporation Streetworks Code of Practice has been introduced to clarify requirements of the City with respect to this specific work activity and to enable more flexible working where this is appropriate as agreed by PHES Committee on November 13 2012. This appears to be working well despite the continuing large demand for this activity which will be further increased as the two Transport for London (TfL) Cycling Superhighways North/South and East/West start after the London 2015 Marathon at the end of April.
19. TfL are promoting the more extensive use of re-scheduled evening and night time freight delivery which may have concerns in certain areas of the City where there are residents potentially affected by any such changes. These are mostly controlled at the moment by condition in planning approvals suggested by The Pollution team to avoid impacts on sleep by noise from these activities between 2300 and 0700. The Pollution Team is in close contact with Department of Built Environment strategic transport Officers and will be contributing to development of a proposed City Freight Strategy to ensure the noise impacts of such changes are suitably and sufficiently mitigated this year.
20. Procurement and Contracts were identified within the strategy as potential areas where pro-active work may help improve the City soundscape. Although there has been limited progress with this the City Procurement Team is now in place and the Pollution team will investigate further whether these issues can be raised as part of the City procurement process. The issue of contracts used by the City, for example by Barbican Centre/City Surveyors for their activities and premises is to be considered along with City Surveyor and Chamberlain's Department in respect of including civil remedies to run either in parallel or as first option before using the Pollution team's statutory powers to control noise matters.
21. There have been considerable improvements in liaison between Public Protection and DBE services, including Strategic Transportation, Highways, Planning and Environmental Enhancement Teams in order to ensure that their policies align with the Noise Strategy and there is ongoing liaison regarding new programmes, projects and policies. Pre-application meetings now include input from the Pollution Team and noise issues are explicitly included within the new Local Plan. As identified in the Local Plan action plan it is anticipated that the Pollution Team will seek to develop a supplementary planning document (SPD) in 2015/16 on noise and noise related impacts to enhance these links making the processes clear and consistent. There is considerable ongoing work between our Licensing and Pollution Teams (Public Protection) together with Safer City Partnership, City of London Police regarding information sharing, joint working concerning anti-social behaviour which is being used as an integrated model to be rolled out for other Community Safety work across the City Corporation via Town Clerk's Department.

Proposals

22. I propose that the Board note the focussed revised action plan for 2015/16 (see Appendix 2 and the Noise Strategy itself is to be reviewed to update this in line with current developments and published, after consultation, in 2016 to run in parallel with the recent Air Quality Strategy to 2020).

Financial Implications

23. Financing of work associated with the Noise Strategy will remain within the local risk budget of the Port Health and Public Protection Service.

Corporate and Strategic Implications

24. The work on The City Noise Strategy 2012 -2016 fits with one of the City Corporation's three aims of the Corporate Plan 2015 – 2019 in that it seeks to evolve a service 'to provide modern, efficient and high quality local services and policing within the Square Mile for workers, residents and visitors'. It also meets two of the five key policy priorities KPP2 'Improving the value for money of our services within the constraints of reduced resources' and KPP3 'Engaging with London and national government on key issues of concern to our communities such as transport, housing and public health'.

Conclusion

25. The City Corporation continue working on the actions of the Noise Strategy 2012-2016 which it is suggested are re- focussed for the year 2015/16 as set out in Appendix 2 and the Strategy itself needs review to run in parallel with the City's newly updated Air Quality Strategy.

Background Papers:

Report on Enhanced Working Hours for Street works in the City - Port Health and Environmental Services Committee November 13 2102

Report on Mitigation of Environmental Impacts from Developments - Port Health and Environmental Services Committee April 30 2013

Report on Noise Service Delivery Policy/Noise Complaint Policy - Port Health and Environmental Services Committee July 2 2013

Report on Port Health and Public Protection Out of Hours Noise Service - Port Health and Environmental Services Committee March 1 2014

Appendices:

APPENDIX 1: Noise Strategy Action Plan– Update March 2015

APPENDIX 2: Noise Strategy Action Plan 2015/16

APPENDIX 3: Noise Strategy 2012-2016 Summary

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APPENDIX 1: NOISE STRATEGY POLICIES AND ACTIONS –Update March 2015

Policies Reference	Actions	Timescale	Review and Revised Actions March 2015	Timescale
<p>Developments 1 Tranquil Areas 1</p>	<p>Review and update planning conditions and informatives to ensure they are fit for purpose and reflect the policies and aims of the new National Planning Policy Framework (NPPF), Core Strategy and City of London Noise Strategy,</p>	<p>December 2012 and ongoing</p>	<p>Most conditions reviewed and updated on Planning protected document in 2012/13.</p> <p>Further review and update of conditions underway to ensure they are necessary and enforceable.</p> <p>Revised conditions submitted to for submission into their protected document for use by case Planning Officers.</p>	<p>Completed</p>
<p>Page 13</p>	<p>Develop appropriate planning policies in the emerging Development Management DPD and other policy documents to reflect policies and aims of the Noise Strategy.</p>	<p>March 2014</p>	<p>Completed – comments made and have on the whole been integrated into the draft Local Plan except where previously agreed by committee before the noise strategy is Core Strategy.</p> <p><u>ACTION:</u> a) Consider the need for policies to be developed into City Noise SPD and b) include in work programme for forthcoming year</p>	<p>Completed</p> <p>April 2015/16</p>
	<p>Consider noise and ‘tranquil’ areas issues in Environmental Enhancement Area Strategies as consultations emerge .</p>	<p>Ongoing</p>	<p>Comments made on strategies when known.</p> <p><u>ACTION:</u> Environmental Enhancement and Environmental Health Liaison meetings now scheduled.</p>	<p>Ongoing</p>
	<p>Develop further guidance for designers and developers on</p>	<p>March 2014</p>	<p>Not started.</p>	

Policies Reference	Actions	Timescale	Review and Revised Actions March 2015	Timescale
	designing 'tranquil' spaces and minimising final use noise impacts.		<u>Action:</u> to propose as potential local budget bid for consultancy advice on existing document	May – August 2015
	Review guidance to construction businesses on noise considerations and content relating to Environmental Management Plans.	March 2013	Completed. Incorporated into revised Construction and Deconstruction Code of Practice May 2013. <u>Further action:</u> Code of Practice being further reviewed as an action in Pollution Control Business Plan 2014/15.	June 2015
Page 14	Engage with relevant organisations including DEFRA and Department for Communities and Local Government, for noise related guidance on planning control during the early stages of implementation of the NPPF.	March 2012 - March 2014	No guidance produced or forthcoming.	N/A
Developments 2	Work to influence Licensing policy through the proposed review of the City of London Statement of Licensing Policy and procedures.	June 2012 - December 2012	Completed. City of London Statement of Licensing Policy published January 2013. N.B. New update Licensing Policy expected 2015/16	Completed
Developments 3	Continue to lobby Crossrail for support to provide a timely response and consent process to Section 61 consent applications.	Ongoing	Completed and ongoing.	Completed & ongoing
Developments 4	Continue to provide ad hoc advice to a wide range of City Corporation Departments e.g. Department of the Built Environment project works, facilities and housing stock management, waste collection, and events promotion and	Ongoing	Ongoing	Ongoing

Policies Reference	Actions	Timescale	Review and Revised Actions March 2015	Timescale
	management, Barbican Centre.			
Developments 5	Continue to consider noise impacts of City events and filming through the Augmented Safety Advisory Group (ASAG) and also via direct consultation with M&CP Pollution Team.	Ongoing	Ongoing. Safety Advisory Group now very established. Noise considerations are an integral consideration for event planning.	Ongoing

Policies Reference	Actions	Timescale	Review and Revised Actions 2013	Timescale
Transport 1, 2, 3, 11	Continue to work with Department of the Built Environment (DBE), contractors and utility companies to facilitate reduced traffic disruption (e.g. extended working hours) due to street works.	Ongoing	Street Works Code of Practice published August 2013. Distributed to streetworks stakeholders at all opportunities. <u>ACTION</u> – continued wider distribution of Code of Practice to utilities and other contractors.	Completed & ongoing
	Review options for reducing traffic disruption while minimising noise impacts for residents and businesses including review of the current 'quiet hours' requirements in the City of London Code of Practice for Deconstruction and Construction.	March 2013	Completed – Construction and Deconstruction Code of Practice revised and published May 2013; Street Works Code of Practice developed and published August 2013 ; extended hours scheme approved and revised.	Completed

	Lobby TfL to build flexible arrangements into their proposed 'lane rental' scheme to prevent nuisance and disturbance to City residents in sensitive locations of the TfL network within the City.	June 2012	Completed. ACTION – To review of effectiveness of current arrangements	Completed April 2015 – October 2015
	Develop formal liaison protocols on noise issues with Transport for London.	September 2013	Street Works Code of Practice published August 2013. <u>Further action:</u> Consider the development of a Memorandum of Understanding on noise and liaison issues between pollution Control Team and TFL.	Completed April 2015 – October 2015.
Page 16	Work with relevant City Corporation Departments to provide advice and support on minimising noise and noise impacts from their transport and highways related operations.	Ongoing	Requires further review – working has been reactive and dependant on our awareness of new proposals and initiatives. Need to explore formally integrating assessment of noise impacts into new projects. General Note: A lot of work has gone into getting noise issues into strategic City policy documents especially planning ones. Next steps – to raise awareness and knowledge of how those policies can be taken forward by document owners and policy implementers. Options to explore include considering a noise network, offering to provide briefings to planning policy people and planning officers, consideration of a City Noise SPD.	Ongoing.
Transport 4, 6	Review and develop working arrangements between DBE and M&CP for integration of noise considerations where required into strategic	September 2013	We have built a stronger relationship through the Highways / EH liaison meetings and meetings with Transportation and Public Realm Director, but there	April 2015/16

	and service planning and delivery.		are no formal or informal arrangements for assessing noise impacts of strategic or service plans for DBE or other key 'noise generating departments.' Action: For further consideration.	
	Contribute to the inclusion of noise minimisation considerations into the City of London Manual for Sustainable Streets.	March 2013	Completed. Review where the document is now. Perhaps look to provide supplementary guidance to DBE officers to help DBE officers implement. This links to the Noise SPD. Overall – need to develop some awareness raising events / briefings for key staff in DBE – Highways, Street scene, Planning, Cleansing.	Completed Ongoing
Transport 5 Page 17	Develop policy and arrangements for integration of noise management considerations into relevant City Corporation PP2P (Procure to Pay) procurement processes and contracts e.g. specifications.	May 2012 - March 2013	To raise issue again with Chamberlain's Department with advent of City Procurement unit To consider (raised via Alderman at Barbican) whether City specific City contracts can usefully include controls which help the City in the mitigation of noise alongside statutory controls Further action: needs a strategy and follow up, possibly via Director and chief officers group.	April 2015/16
Transport 7	Seek funding for noise surveys to gather baseline noise data on road traffic noise levels in the City.	March 2013	Not done. Look for opportunities to obtain funding through S.106, LIP, CIL.	April 2015/16

Policies Reference	Actions	Timescale	Review and Revised Actions 2013	Timescale
	<p>Noise Action Planning:</p> <ul style="list-style-type: none"> - Complete investigation stages at Important Areas First Priority Locations (FPL) - Following the investigation stage, to consider and secure budget, where practical, to implement measures to reduce high road traffic noise levels at FPL's where the Corporation are the Highways Authority - Lobby and support, where necessary, TfL, Department of Transport and Office of the Rail Regulator to meet their similar obligations on other routes in the City. 	<p>November 2012</p> <p>September 2013</p>	<p>COL HA – investigation stage completed.</p> <p>TfL HA – investigation stage completed.</p> <p>TfL U/G – investigation completed.</p> <p><u>Further action:</u> no apparent appetite with Defra to continue supporting this work but need to continue liaison with DBE and TfL regarding any traffic related measures to be considered in City to raise noise a design issue</p>	<p>Completed & ongoing</p>
<p>Page 18</p> <p>Transport 8</p>	<p>Continue discussions with Crossrail and their contractors to minimise noise impact of tunnelling and train movements when operational.</p>	<p>Ongoing</p>	<p>Completed. Work of tunnelling about to start under Barbican (soft launch of first machines on April 8 from Liverpool Street). Further monitoring an liaison arranged over the coming period of work</p>	<p>Completed & ongoing</p>
<p>Transport 9</p>	<p>Continue to enforce and raise awareness of the City limits on night time deliveries in noise sensitive areas including temporary relaxation in the lead up to the Olympic and Paralympic games; the policy on night time delivery time limits may need to be considered and reviewed after the games.</p>	<p>April - September 2012</p> <p>Review December 2012</p>	<p>Completed.</p>	<p>Completed.</p>

Policies Reference	Actions	Timescale	Review and Revised Actions 2013	Timescale
Page 19	Continue to be involved with trials and schemes which promote quieter deliveries and premises servicing in the City during the Olympic and Paralympic Games: e.g. TfL Quiet Deliveries trials and Code of Practice.	April - August 2012	<p>Current position – have reverted to traditional City policy of no deliveries 2300 – 0700 Mon-Sat. Recent committee report from Planning proposes to explore with TFL MoL policy and recommended to assemble more data about freight operations and to undertake various pilot studies to assess the viability of measures to encourage more sustainable delivery and servicing arrangements. Included protections for residents re noise. Leading to City Freight Strategy.</p> <p>Pilot for TFL / Fullers being agreed .</p> <p>ACTION – Continue to work with Planning, DBE, TFL and others to facilitate night time servicing and deliveries / freight movement while minimising disturbance to City residents and other vulnerable occupiers. Anticipate contributing to development of an initial City Freight Strategy in 2015</p>	Ongoing
	Transport 4, 10, 11	Continue to promote the use of quieter vehicles and reduced use of road traffic vehicles for journeys through the Core Strategy, Local Implementation Plan, City of London Cycling Plan and Air Quality Strategy.	Ongoing	Ongoing.

Policies Reference	Actions	Timescale	Review and Revised Actions 2013	Timescale
Responding 1, 2, 4	Review, update and consolidate current M&CP noise service management and delivery policies.	March 2013	Completed. Noise Response Service Delivery Policy published.	Completed
	Support and encourage good noise management practice in Licensed Premises through the development of good practice guidance for licensees.	September 2013	Contributed towards the current guidance. Further Action: Provide examples of good practice and areas for improvement when guidance next updated.	Ongoing
	Current edition of City of London Code of Practice on Deconstruction and Construction to be reviewed and updated.	March 2013	Completed May 2013. Further Action: Review existing edition for any necessary changes.	Completed July 2015

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Policies Reference	Actions	Timescale		
Responding 5, 6, 7, 9	Continue work with the Health and Wellbeing Board to include noise as a health 'issue' to be addressed in the Joint Strategic Needs Assessment.	Ongoing	Working with Health and Wellbeing policy team to develop an appropriate indicator for 'Noise' exposure for the City. Incorporate 'tranquil spaces' in JSNA as part of worker wellbeing workstream.	Ongoing.
	Continue with work involving the Licensing Liaison and Safer City Partnerships; encourage and support consistent and effective policies and procedures across the City Corporation and	Ongoing	Completed. COLP, Licensing and Pollution Team are working much closer together with joined up approaches to issues and incidents related to public nuisance. This will be an ongoing matter to enhance	Completed & ongoing

Policies Reference	Actions	Timescale		
	other agencies to respond to public nuisance related to operation of licensed premises.		effectiveness, particularly as the Community Safety work being co-ordinated via Town Clerk's Department integrating work of City Police and City of London Corporation, including Joint Contact & Command Centre progresses.	
	Support a joined-up approach to noise issues in the review of the Statement of Licensing Policy and the implementation of pending new licensing legislation.	June - December 2012	Completed.	Completed
Page 21	Continue to support and take part in schemes which promote good practice in noise control and management e.g. City's Considerate Contractor Scheme (CCS) and 'Safety Thirst' scheme.	Ongoing annual schemes	Ongoing.	Ongoing
	Develop formal liaison and coordination protocols with City Police on noise and anti-social behaviour enforcement matters and including information sharing.	September 2012	Licensing has developed an MOU referring making Pollution Control Team the lead for all public nuisance complaints. <u>Further Action:</u> Under review from August 2014. New Anti-social Behaviour Crime and Policing Act 2014 requires greater information sharing and liaison. Projects underway to implement lead by the Safer City Partnership.	April 2015/16

Policies Reference	Actions	Timescale		
	Develop protocols with City Corporation DBE Development Planning on enforcement issues liaison relating to noise from unauthorised developments.	March 2013	Completed. Signed November 2014.	Completed
	Develop protocols with City Corporation Housing Management (including Barbican Estate, Registered Social Landlords and Barbican Centre) for responding to and resolving neighbour and neighbourhood noise complaints.	March 2014	Underway from Autumn 2014.	March 2015.
Page 22	Continue to build on business engagement including attending and presenting at business, licensed trade, sector liaison and residents meetings.	Ongoing	Meetings attended as opportunities arise. Customer engagement survey completed September 2014.	Ongoing.
Responding 8	Make arrangements for the public sharing and availability of noise complaint data.	September 2012	Business Plan with summary data published on web from 2014.	Ongoing
Tranquil Areas 1 – 4	None		Policy 1 – Representations made on Local Plan, Open Spaces Strategy, Area Environmental Strategies, Street Scene Manual, LIP, Aldgate Gyrotory Scheme; to create the policy space for implementation. ACTION: Need to develop a plan to put these, and remaining Tranquil Areas policies into mainstream COL practice.	Completed Ongoing

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APPENDIX 2: NOISE STRATEGY Action Plan –Update April 2015/16

Priority	Policies Reference	Actions	Timescale
1	<p>Transport 5: Develop policy and arrangements for integration of noise management considerations into relevant City Corporation PP2P (Procure to Pay) procurement processes and contracts e.g. specifications.</p>	<p>To raise issue again with Chamberlain’s Department with advent of City Procurement unit</p> <p>To consider (raised via Alderman at Barbican) whether City specific City contracts can usefully include controls which help the City in the mitigation of noise alongside statutory controls</p> <p>Further action: needs a strategy and follow up, possibly via Director and chief officers group.</p>	April 2015/16
2	<p>Transport 9: Continue to be involved with trials and schemes which promote quieter deliveries and premises servicing in the City during the Olympic and Paralympic Games: e.g. TfL Quiet Deliveries trials and Code of Practice.</p>	<p>Current position – have reverted to traditional City policy of no deliveries 2300 – 0700 Mon-Sat. Recent committee report from Planning proposes to explore with TFL MoL policy and recommended to assemble more data about freight operations and to undertake various pilot studies to assess the viability of measures to encourage more sustainable delivery and servicing arrangements. Included protections for residents re noise. Leading to City Freight Strategy.</p> <p>Pilot for TFL / Fullers being agreed.</p> <p>ACTION – Continue to work with Planning, DBE, TFL and others to facilitate night time servicing and deliveries / freight movement while minimising disturbance to City residents and other vulnerable occupiers. Anticipate contributing to development of an initial City Freight Strategy in 2015</p>	April 2015/16

Priority	Policies Reference	Actions	Timescale
3	<p>Developments 1 Tranquil Areas 1 and Transport 1,2,3,11: Develop appropriate planning policies in the emerging Development Management DPD and other policy documents to reflect policies and aims of the Noise Strategy.</p> <p>Work with relevant City Corporation Departments to provide advice and support on minimising noise and noise impacts from their transport and highways related operations.</p>	<p>Develop appropriate planning policies in the emerging Development Management DPD and other policy documents to reflect policies and aims of the Noise Strategy.</p> <p>a) Consider the need for policies to be developed into City Noise SPD and b) include in work programme for forthcoming year.</p>	April 2015/16
4	<p>Developments 1 and Tranquil Areas 1: Review guidance to construction businesses on noise considerations and content relating to Environmental Management Plans.</p>	<p><u>Further action:</u> Code of Practice being further reviewed as an action in Pollution Control Business Plan 2014/15.</p>	June 2015

Priority	Policies Reference	Actions	Timescale
5	<p>Responding 5, 6, 7, 9: Continue with work involving the Licensing Liaison and Safer City Partnerships; encourage and support consistent and effective policies and procedures across the City Corporation and other agencies to respond to public nuisance related to operation of licensed premises.</p> <p>Develop formal liaison and coordination protocols with City Police on noise and anti-social behaviour enforcement matters and including information sharing.</p>	<p><u>Further Action:</u> Under review from August 2014. New Anti-social Behaviour Crime and Policing Act 2014 require greater information sharing and liaison. Projects underway to implement lead by the Safer City Partnership. ongoing matter to enhance effectiveness, particularly as the Community Safety work being co-ordinated via Town Clerk's Department integrating work of City Police and City of London Corporation, including Joint Contact & Command Centre progresses.</p>	April 2015/16
6	<p>Developments 2: Work to influence Licensing policy through the proposed review of the City of London Statement of Licensing Policy and procedures.</p>	<p>Contribute to new update Licensing Policy expected 2015/16. Provide examples of good practice and areas for improvement when guidance next updated</p>	April 2015/16

Priority	Policies Reference	Actions	Timescale
7	See Noise Strategy Action Plan 2012 16	Ongoing	Ongoing

Committee(s)	Dated:
Health and Wellbeing Board - For Decision	19 th June 2015
Community and Children's Services - For Decision	10 th July 2015
Subject: Sexual Health GUM (Genito-Urinary Medicine) Payment By Results Contracts	Public
Report of: Director of Community and Children's Services	For Decision

Summary

From April 2013, local authorities have been mandated to provide comprehensive sexual health services to their residential population. This includes open access to genito-urinary medicine (GUM) services, which include outpatient HIV services, HIV testing, specimen analysis and the dispensing of medication alongside a wider range of sexual health services. As it is open access, City residents can access GUM services across the country and the City of London Corporation will be required to pay for it.

To date, the City of London Corporation has been working with local authorities across Waltham Forest, Hackney, Tower Hamlets and Newham to negotiate the tariffs and terms for payment with GUM providers who have the highest activity levels for our local authority areas. These negotiations have resulted in savings for each local authority.

This report presents to Members recommendations for negotiating payments for GUM services in the future.

Recommendation(s)

Members are asked to:

- Authorise officers to work with local authorities in East London to conduct tariff negotiations on an annual basis for the next three years (up to 2017/18) with large GUM providers to secure competitive tariff rates, validate activity against invoices, manage service requirements and issue the City's financial terms and conditions.
- Authorise officers to publish default conditions for financial year 2015/16 on the City of London Corporation website for other GUM providers who do not partake in local tariff agreements, outlining:
- The City and Hackney proposed starting position for 2015/16 baseline tariff rates and outlining our conditions to provide validation information against invoices charged to the City;
- Notifying GUM providers that payments are processed for the City by LB Hackney and of LB Hackney's process for payment and expected compliance with LB Hackney's financial terms and condition requirements prior to being paid.

Main Report

Background

1. From April 2013 Local Authorities have been mandated by regulation to commission comprehensive sexual health services, including HIV prevention and sexual health promotion, open access genito-urinary medicine (GUM) and contraception services for all age groups.
2. The City of London Corporation therefore holds responsibility for commissioning most sexual health interventions and services as part of our wider public health responsibilities, with costs being met from the ring-fenced public health grant.

Current Position

3. We are obliged to provide open access sexual health GUM services. These offer the highest tier of sexual health services, led by consultants with specialist training in genitourinary medicine and will include outpatient HIV services, HIV testing, specimen analysis and the dispensing of medication alongside a wider range of sexual health services. These services, in the large part, are delivered by NHS Health Trusts in clinical settings.
4. "Open Access" means that City residents can present at any GUM service across the country and the City of London Corporation holds a legal responsibility to pay for it. The City of London Corporation therefore receives invoices from across England for the use of these services. This process is managed for the City of London by the London Borough of Hackney, as part of the Service Level Agreement that we have in place for the management of Public Health services.
5. Those delivering GUM services are currently able to utilise the NHS payment by results (PbR) system for recouping costs incurred and charging local authorities for local residents accessing their services.
6. LB Hackney, on behalf of the City of London, are responsible for ensuring that tariff rates for these services are competitively priced and payments are made by result (PbR), against validated activity data ensuring that the City of London are only paying for City residents on mandated procedures.
7. The majority of activity, and cost, is within London at the following Hospital Trusts:
 - Barts Health NHS Trust
 - Central and North West London NHS Foundation Trust
 - Chelsea and Westminster Hospital NHS Foundation Trust
 - Guys and St Thomas' NHS Foundation Trust
 - Homerton University Hospital NHS Foundation Trust
 - Imperial College Healthcare NHS Trust

8. National tariff guide prices are available from NHS England, however local authorities are able to negotiate rates with GUM service providers, should they wish to, taking in to account local factors such as population data, demand and market forces.
9. We have taken this approach with the above six London Trusts who have expressed an interest to enter into these agreements as City and Hackney residents who present at their GUM service represent a significant share of their GUM activity.
10. We conduct negotiations through the North East London Commissioning Support Unity (NELCSU) in collaboration with Waltham Forest, LB Tower Hamlets, LB Hackney, LB Waltham Forest, LB Newham and the City of London Corporation.
11. We continue to monitor the volume of payments in relation to GUM services and, should volumes increase significantly, enter in to negotiations with other providers to ensure an appropriate pricing structure is in place.

Options

12. There are two options for payments for these services in the future; to continue tariff negotiations to secure competitive tariff rates, or to pay all invoices for GUM services regardless of rates or validating the information prior to paying.
13. Option 1 (recommended option): Continuing to negotiate tariff rates. This option enables us to achieve the best value for money for the City, and ensures that as part of negotiation we can set out terms such as ensuring that trusts send us validating information to ensure that the City is only paying for City residents. These tariff negotiations may also represent a cost saving to the City of London Corporation. Alongside this, we can publish the terms for payment on the City of London Corporation website, ensuring that these are set and available to the other health trusts not involved in negotiations.
14. Option 2: to pay all invoices for GUM services regardless of rates or validating the information prior to paying. The impact of this would lead to little control mechanism over expenditure for GUM services, and could lead to financial instability.

Proposals

15. The recommendations that Members are asked to approve are:
 - a. To authorise officers to conduct tariff negotiations on an annual basis for the next three years (up to 2016/17) with GUM providers to secure competitive tariff rates, validate activity against invoices, manage service requirements and issue the City's financial terms and conditions with large GUM providers to fulfil legal requirements to pay for GUM activity. (Conducted in collaboration with the Waltham forest, East London and the City Collaboration).

- b. To authorise officers to publish default conditions for financial year 2015/16 on the City of London Corporation website for GUM providers cross charging for GUM services who do not partake in local tariff agreements, outlining:
 - i. The City and Hackney proposed starting position to 2015/16 baseline tariff rates and outlining our conditions to provide validation information against invoices charged to the City;
 - ii. Notifying GUM providers that payments are processed for the City by LB Hackney and of LB Hackney's process for payment and expected compliance with LB Hackney's financial terms and condition requirements prior to being paid.
- 16. Financial risks associated with increased demand on GUM services will also be managed through more effective prevention and community based services, which the City is currently developing.

Corporate & Strategic Implications

- 17. The proposals within this report support the following strategic aims from the Department of Community and Children's Services Business Plan:
 - a. Priority Two – Health and wellbeing: Promoting the health and well-being of all City residents and workers and improving access to health services in the square mile.
 - b. Priority Five – Efficiency and effectiveness: Delivering value for money and outstanding services.

Implications

- 18. The proposals fulfil legal requirements to pay for cross charging GUM services through tariff negotiations to ensure the City is achieving value for money.

Conclusion

- 19. The proposals to Committee are the best way to ensure that City residents get access to services while ensuring the best possible value for to the City.

Appendices

- None

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Committee	Dated:
Health and Wellbeing Board	19 th June 2015
Subject: Tobacco Control Harm Reduction Update	Public
Report of: Commissioning and Performance Manager (Public Health)	For Decision

Summary

In March 2014 the City started a Harm Reduction pilot programme within stop smoking services, with the aim of getting more people engaged in stop smoking services and increasing the quit rates of those entering services. These programmes included a “cut down” programme, an extended 12 week stop smoking programme, and the use of electronic cigarettes in addition to traditional stop smoking services.

The pilot programmes in both level II and level III have now come to an end, and have seen mixed results. The results have now been reviewed by the City’s Tobacco Control Alliance and are presented to the Health and Wellbeing Board in this report. The area that has been most successful is the electronic cigarette pilot within level III stop smoking services, and the alliance recommends to Members that this part of the programme is continued.

Recommendation

Members are asked to:

- Approve the proposals at paragraph 19 to cease the level II pilot programmes until such time as the pharmacists are in a position to offer electronic cigarettes, and to continue the level III electronic cigarette programme alongside traditional stop smoking services.

Main Report

Background

1. Members will remember from the report to the Health and Wellbeing Board on the 18th July 2014, that in April 2014 the City of London Corporation held a harm reduction workshop involving the Director of Public Health, representatives from Public Health England, Action on Smoking and Health (ASH), Boots and Queen Mary University London, as well as representatives from the City and Hackney public health teams.
2. The aim of this workshop was to review the 2013 National Institute for Health and Care Excellence (NICE) Tobacco Harm Reduction Guidance and how it could apply to the City to increase the numbers of people cutting down and/or quitting smoking, as per Health and Wellbeing priorities.
3. The recommendations from the Director of Public Health following the workshop were to:

- a. Provide an extension to the current level II smoking cessation service for those finding it harder to quit, at pharmacists' discretion, for a longer service than the standard 12 weeks;
- b. Develop care pathways for a pilot harm reduction service to run from selected level II providers which can work with the current commissioned service, including a "cut down" service and the supervised use of electronic cigarettes;
- c. Work with the City's level III provider to pilot the supervised use of electronic cigarettes within the service;
- d. Perform further research regarding the use of electronic cigarettes and other harm reduction methods that are emerging.

Current Position

4. The pilot programmes in both level II and level III have now come to an end, and have seen mixed results.
5. Each of the pilot programmes within level II were completed within four Boots pharmacies across the City which receive a significant footfall of City workers and residents; Boots Moorgate, Boots Gracechurch Street, Boots Cheapside and Boots Fleet Street.

Extension to the current level II service

6. This service involved providing an extension to the traditional 12 week quit programme offered within level II services discretion. The aim was to keep those people who will go on to quit, but weren't quite ready, engaged in the service, using nicotine replacement therapy (NRT) and receiving behavioural support, for up to 12 additional weeks. This service was not advertised as it was felt that should all service users become aware of the option for an additional 12 week programme they may be de-motivated to quit within normal timescales. It was therefore only to be used when an advisor assessed that it was appropriate for that service user.
7. This pilot started in September 2014 for a period of six months within the four Boots pharmacies. During this time, two people were offered and took up the extended service, both of whom went on to quit smoking.
8. As a result of the numbers within this element of the harm reduction programme, the City's Tobacco Control Alliance has recommended that this element of the service be discontinued, as it is not bringing added value to the smoking cessation services.

Level II "cut down" service

9. This service involved a four week programme whereby smokers who did not feel ready to quit but who wanted to cut down their smoking, could enter the service and receive NRT and behavioural support. The aim of this was to entice more people in to the service, and once they had started cutting down to encourage them on to the quit programme.

10. The pilot started in September 2014 for a period of six months within the four Boots pharmacies. During this time, one person entered the cut down service and went on to quit smoking.
11. As a result of the numbers within this element of the harm reduction programme, the City's Tobacco Control Alliance has recommended that this element of the service be discontinued, as it is not bringing added value to the smoking cessation services.

Electronic cigarettes in level II

12. This element of the service involved giving service users an electronic cigarette starter pack alongside traditional NRT and behavioural support. The aim of this was to get more people in to the service, and to give behavioural support to those people who were trying to quit smoking using electronic cigarettes.
13. There were some issues with the advertising of this service as electronic cigarettes are not yet licensed medicinal products, and therefore could not be advertised as a product that would help people to quit smoking. In addition, due to the code of conduct that pharmacists are bound by electronic cigarettes could not be "offered" as a part of treatment, however should someone ask to have an electronic cigarette as part of their service, the service user was then provided with the electronic cigarette starter pack.
14. The pilot started in September 2014 for a period of six months within the four Boots pharmacies. During this time, eight people entered the service looking to use electronic cigarettes, and all eight went on to quit smoking.
15. While the quit rate of those using electronic cigarettes was encouraging, the numbers were very low. As such, the City's Tobacco Control Alliance has recommended that this element of the service be discontinued until electronic cigarettes are licensed as medicines, at which point the pharmacies will be able to play a far more active role in recommendations and usage of electronic cigarettes. This will be revisited once there are any developments with electronic cigarettes being licensed as medicines.

Electronic cigarettes in level III

16. This element involved giving service users an electronic cigarette starter pack and refills for a period of four weeks once they had set a quit date. Service users were then able to keep the electronic cigarette after that initial period and purchase their own refills. This service was provided in addition to the standard treatment of NRT or Champix, and behavioural support.
17. The pilot started in March 2014 for a period of a year. During this time, 92 smokers who accessed the service were offered an electronic cigarette, and 69 (75%) accepted the offer. Of those who accepted the offer, 45 (65%) were abstinent from cigarettes at four weeks, and two have not reached the four week time point yet. 18 (26%) of those given electronic cigarettes did not attend any further sessions and their smoking status and experience with electronic cigarettes could not be established. It is possible that they attended just to receive the electronic cigarette, as the service was heavily advertising the availability of electronic cigarettes.

18. Due to the high numbers and success of the pilot programme, the City's Tobacco Control Alliance has recommended that this pilot programme be continued, at least until the newly commissioned Integrated Substance Misuse and Tobacco Control service starts in October 2015, at which time the methods and models of delivery will be discussed with the new provider.

Proposals

19. Members are asked to approve the proposals to cease the level II pilot programmes until such time as the pharmacists are in a position to offer electronic cigarettes, and to continue the level III electronic cigarette programme alongside traditional stop smoking services.

Corporate & Strategic Implications

20. The proposals within this report support the following strategic aims from the Department of Community and Children's Services Business Plan:
 - a. Priority Two – Health and wellbeing: Promoting the health and well-being of all City residents and workers and improving access to health services in the square mile.
 - b. Priority Five – Efficiency and effectiveness: Delivering value for money and outstanding services

Implications

21. Electronic cigarettes are currently cheaper than providing NRT - for comparison within the pilot electronic cigarettes had a cost of £28 per client, compared with the cost of NRT, which is about £90 per client with single NRT. Stop smoking services typically use two types of NRT concurrently. The cost of Champix is over £160 per client.

Appendices

- None

Background Papers:

Service Review of Drug, Alcohol and Tobacco Control Services – 18th July 2014

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Committee(s)	Dated:
Health and Wellbeing Board	19.06.2015
Subject: Health Profile for the City of London	Public
Report of: Director of Community and Children's Services	For Decision

Summary

Health Profiles provide a useful snapshot overview of factors influencing health and health outcomes for each local authority area in England. However, Public Health England has not produced a profile for the City of London. Although the City of London has a relatively small resident population, it should still be possible to produce a profile using data that is already available from Public Health England.

Recommendation(s)

Members are asked to:

- Endorse the Chairman to write to Public Health England on behalf of the Health and Wellbeing Board, expressing concern that a profile has not been produced for the City of London and requesting that one be published in 2016.

Main Report

Background

1. Public Health England has just published the 2015 Health Profiles for local authorities. These contain a summary of information on the health of the people in each local authority area and factors that may influence their health. The profiles are available online at www.healthprofiles.info. Interactive map versions of the profiles and ward level data are also available.
2. However, Public Health England has not published a profile for the City of London. This is a disadvantage for the City, as the profiles are a useful tool for both professionals and members of the public who may want to get a snapshot overview of the health issues in a particular area, create comparisons nationally or with similar areas, to drill down into the data on a ward level. City of London and the Isles of Scilly are the only two local authority areas that have not had a profile produced for them.
3. In 2014, the Director of Community and Children's Services wrote to Public Health England to request that they produce a profile for the City of London.

Current Position

4. It is likely that a profile is not produced for the City due to the relatively small size of our resident population. This means that some health outcomes indicators are not available for the City, either because the data is amalgamated with other areas or because the numbers are too small to be published. However, much of the data used within the profiles is already available through sources such as the Local Health tool, Public Health Outcomes Framework and the London Health Observatory, all of which are provided by Public Health England. It should be feasible to collate the required data and narrative to produce a profile for the City, even if this resulted in some small gaps or a partial profile.

Proposals

5. It is proposed that the Chairman writes to Public Health England on behalf of the Health and Wellbeing Board, expressing our concern that a profile has not been produced for the City of London and requesting that one be published in 2016.

Appendices

- None

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Committee(s)	Dated:
Health and Wellbeing Board	19 th June 2015
Subject: Business Healthy update	Public
Report of: Director of Community and Children's Services	For Information

Summary

This report presents to Members the Business Healthy initiative that aims to bring together City businesses in achieving positive change for the health and wellbeing of City workers.

Business Healthy began in 2014 and runs two expert-led events per year, and two member forum meetings. This year the City of London Corporation has launched a website as a central point of contact for the Business Healthy members and a source of up-to-date research, articles and reports. An event focused on mental health in the workplace, hosted by the Lord Mayor at Mansion House, is also being planned for September 2015.

Recommendation

Members are asked to:

- Note the report.

Main Report

Background

1. Business Healthy was launched at a conference hosted by the Lord Mayor of London at the Mansion House in March 2014 and attended by leaders from small and large businesses based in the City of London. There are two key elements to the Business Healthy initiative: the Business Healthy Circle, a network of City business leaders with an interest in workplace health and wellbeing, and the resources, tools and guidance materials available to support businesses on the Business Healthy website.
2. During its first year the schedule of events included two master classes covering addictive behaviour and mental health at work, led by the City of London Substance Misuse Team and Professor Derek Mowbray respectively. During this time the Business Healthy Circle has grown to over 170 members, with many also attending the Business Healthy Circle meetings that provide attendees the opportunity to discuss their experiences of health and wellbeing in the workplace.
3. The Business Healthy Circle brings together leaders from City businesses who want to co-create improvements in the health and wellbeing of the City workforce.

The Circle is a virtual group designed to connect business leaders, human resources, health and safety, occupational health, communications and senior staff representatives to cut across normal professional boundaries and deliver solutions. The Circle works towards:

- Promoting the business case for worker health and wellbeing
 - Sharing best practice on what works between disciplines and companies from different sectors, intelligence gathering, learning and sharing
 - Turning the business case for workplace health into action
 - Tracking progress and making it visible.
4. Business Healthy has been recognised with a three year Royal Society of Public Health Award for Health and Wellbeing – the highest level available. The Awards, which are now in their seventh year, recognise organisations who have demonstrated innovation, good practice and significant achievement in health promotion activities in their community or workplace. The award was made to the City of London for the Business Healthy programme, for work that supports City businesses to implement workplace health programmes.
5. In October 2014 the City of London Corporation was awarded with the ‘Achievement’ level award under the GLA’s London Healthy Workplace Charter scheme, in recognition of our work to promote employee health and wellbeing. The award scheme is funded and co-ordinated by the GLA and Mayor of London and involves employers of all sizes and in all sectors engaging with the wellbeing agenda to improve the health of their employees. As an employer, the Corporation is aiming to set an example by promoting health and wellbeing in the workplace for our own employees. The Corporation also supports other organisations in the City to apply for the award through our Environmental Health team.

Current Position

6. Over the coming year we aim to continue to increase awareness of the Business Healthy initiative, grow our membership and achieve a higher level of engagement from members, with the ultimate aim of influencing City businesses to better promote health and wellbeing in the workplace. This will be achieved through the following events planned for this year:
- The launch of a new, interactive website on 25th May 2015: www.businesshealthy.org. The focus of the new website is to encourage new organisations to join and to keep existing members involved with the Business Healthy initiative. This will be done by creating a knowledge hub for sharing business cases, best practice, research, information and toolkits, as well as monthly blog posts by the City of London and guest bloggers. The website will also feature a member’s forum, where issues and debates from the face-to-face Business Healthy Circle meetings (discussed below) can continue in a private environment online.
 - Please see ‘Appendix 1’ for a copy of the May Newsletter, and an example of the Business Healthy website content.
 - A Business Healthy event in September, hosted by the Lord Mayor, in order to cement the City Corporation’s role as an authority leading the debate around mental health and wellbeing within work places in the City and Greater

London. The event will provide an opportunity to promote the Business Healthy initiative.

- There are two masterclasses and two Business Healthy Circle meetings scheduled for 2015. The first event is on June 11th led by the founder of the Alcohol Health Network on the solutions to workplace alcohol misuse.

Corporate & Strategic Implications

7. The Health and Wellbeing Board of the City of London has clear responsibilities under the Health and Social Care Act 2012 to promote the health and wellbeing of those who live or work in the City, including the c. 360,000 workers who commute into the City every day. It has, as an early priority in its work, decided to set up a strategic initiative designed to promote the health of City workers, and to achieve impact on their health, in a co-ordinated and coherent way.
8. This initiative, Business Healthy, has sought to establish the extent to which City businesses would welcome support in this area and what form that support should take. It is also intended to help the City of London promote itself as an excellent place to work and hence an ideal location for staff to work, skills to grow and businesses to thrive.
9. The Business Healthy initiative supports the priorities around worker health set out in the Joint Health and Wellbeing Strategy.

Implications

10. There are no legal, property, HR or financial implications.

Conclusion

11. The City of London Corporation believes that the Business Healthy initiative will build upon the success of its launch in 2014, to reach more businesses in the City and lead by example in health and wellbeing best practice.

Appendices

- Appendix 1 – Business Healthy May Newsletter

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Appendix 1: Business Healthy Newsletter



Newsletter - May 2015

Have you visited our new site?

Business Healthy has a brand new site. You can now access the resource hub for all reports, articles, blog posts and videos, our private member forum and get the latest on our expert-led events.



Alcohol Consumption: How much is too much?

Employees' drinking above government guidelines contributes to 40% of workplace accidents and results in 17 million lost workdays per year.

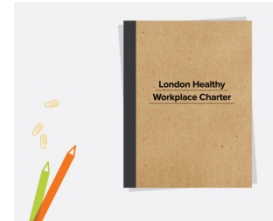


Don Shenker explains how to support your employees, who may not be aware that their level of drinking is posing a risk to their health.

Read Don Shenker's latest blog for Business Healthy here

How the City of London Corporation can help your business achieve "Excellence"

The City of London has long recognised the importance of wellbeing in the workplace. Toby Thorp explains the benefits of the London Healthy Workplace Charter and that achieving "Excellence" is within every businesses reach.



Read Toby Thorp's latest blog for Business Healthy here



Have you got your FREE ticket yet? There are still a few places left

When? 11th June 8-10am

Where? Marketing Suite, 80 Basinghall Street

*Alcohol Health Network will be providing a **free** Masterclass in partnership with the Business Healthy Circle on “**Alcohol, health, wellbeing and work – Getting the balance right**” - Ensuring effective alcohol awareness and support for employees and managers.*

Get your ticket now

Before you go....



Business Healthy wants to know, "How do you measure workplace health and wellbeing?"

With the American Psychological Association' 2015 Work and Well-being Survey reporting that senior leaders viewed the work place more positively than front line workers, **Business Healthy wants to know, how you measure the health and wellbeing of *all* your employees?**

Why not share your thoughts on this topic, and others, at our online members forum? It's a completely private space for you to talk with your peers about health and wellbeing issues



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Committee(s):	Date(s):
Health and Wellbeing Board	19.06.2015
Subject: Healthwatch update report	Public
Report of: Chair of Healthwatch	For Information

Summary

Healthwatch City of London provides regular update reports to inform the Health and Wellbeing Board of their activities and campaigns.

The attached report covers the following:

- PLACE assessments at Barts Trust
- Healthwatch involvement with procurement of warfarin service for City and Hackney
- Dementia awareness day with City of London Corporation
- Care Act workshops

Recommendation(s)

Members are asked to:

- Note the report

Appendices

- Appendix 1 – Healthwatch City of London, Report to Health and Wellbeing Board June 2015
- Appendix 2 – Care Act workshops summary and feedback

Healthwatch City of London

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Committee(s):	Date(s):
Health and Wellbeing Board	18.06.2015
Subject: Health and Wellbeing Board update report	Public
Report of: Director of Community and Children's Services	For Information

Summary

This report is intended to give Health and Wellbeing Board Members an overview of local developments related to the work of the Board where a full report is not necessary. Details of where Members can find further information, or contact details for the relevant officer are set out within each section. Updates include:

- Events
- City Supplement: Mental Health Needs Assessment
- Health and Wellbeing Library Collection
- Learning Well programme
- Sustainable City Awards
- Responsible licensing update
- Contaminated Land Strategy
- Mapping public healthcare and private healthcare provision in the City

Recommendation

Members are asked to:

- Note the report.

Main Report

1. This report updates Members on key developments and policy issues that are related to the work of the Health and Wellbeing Board in the City of London. Details of where Members can find further information are also included.
2. **Event: Next steps for public health and Health and Wellbeing Boards: priorities, funding and integration**
Thursday 9th July 2015 (am), Central London
This conference will bring policymakers and key stakeholders together to discuss priorities for public health and the future of Health and Wellbeing Boards. Following the publication of Public Health England's From Evidence into Action framework to coincide with NHS England's Five Year Forward View, sessions will consider the role of local authorities and Health and Wellbeing Boards in promoting public health; next steps for reducing inequalities, and opportunities for the integration of public health with health and social care. Further sessions will focus on the roll-out of the Better Care Fund, the implications of the National Audit Office report on the financial

viability of Public Health England and the potential role of the third sector in improving public health outcomes.

For further information and to book:

www.westminsterforumprojects.co.uk/forums/event.php?eid=987&t=9625

3. **Health and Wellbeing Library Collection**

The Health and Wellbeing collection is now available at the Barbican Library. This is a collection of books selected by health professionals to support the City of London Health and Wellbeing Board. The books in the collection explore the wider social determinants of health, the drivers behind social and health inequalities and theories about protecting and improving the health of a population. Also included are books on the history of disease, the future of medicine, nudge theory and the problems with dieting and junk food. The books have all been chosen because they are thought-provoking, engaging and accessible rather than scientific text books. Links to key online publications are included in the accompanying leaflet, which will be available on our webpages. The collection is open to all at the Barbican Library, including those who work with the Health and Wellbeing Board and interested members of the public. Many thanks to Geraldine Pote, Principal Librarian at the Barbican Library, for her support in establishing this collection.

The contact officer is Sarah Thomas: 020 7332 3223. We would also welcome any suggestions for titles that you would like to see included in the collection.

4. **Learning Well programme**

The City of London Adult and Community Learning team have been successful in securing funding from the Department of Business, Innovation and Skills for their Learning Well project. This is a community-based programme of activities and workshops which are designed to promote health recovery and wellbeing, specifically focusing on low-level mental health issues. The Learning Well project aims to promote a space for mental wellbeing, self-understanding, treatment and recovery. The project will work with local partners such as Recovery Colleges, community-based projects, GPs, schools and colleges to deliver a wide-ranging programme of activities including Yoga, Pilates, creative writing, food and mood workshops, mindfulness, singing, and routes back to employment. Sessions will be facilitated by experienced tutors and supported by peer volunteers. The aim is that the sessions will encourage participants to take steps to improving their mental wellbeing, with more in-depth support and referrals available for those who need further treatment.

The contact officer is Barbara Hamilton: 020 7332 1755.

5. **Sustainable City Awards**

The Sustainable City Awards aim to be the UK's foremost sustainable business awards scheme. The City of London Health and Wellbeing Board was the partner for the new Health and Wellbeing award category for 2015. This award recognises businesses that do outstanding or innovative work to promote the health of their workforce, which complements our Business

Healthy aims of promoting workplace health and wellbeing in the City. The winners and runners-up were announced at an awards ceremony at the Mansion House in March 2015:

- Winner – Nomura: Nomura have shown a truly innovative approach to improving the health and wellbeing of their workforce. They fully understand the business case for the company wellness offering, and focus on emotional wellbeing and mental health as well as physical health. Nomura are leading the way in this area and are a great example to other City businesses.
- Runner-up – WWF: WWF's new Living Planet Centre is not only a sustainable building; it is an exceptionally healthy workspace. WWF has also taken the opportunity to introduce a Wellbeing Programme with a range of events and activities to improve the health of their staff.
- Shortlisted – Close the Door: Close the Door is an unusual campaign, getting major retailers to close their shop doors and thus reduce employees' exposure to harmful air pollution on busy streets, thereby protecting the health of workers across the UK.

It has also been proposed that health and wellbeing will be the theme for next year's Sustainable City Awards. This will give us a great opportunity to celebrate businesses' achievements and to further promote workplace health as an issue that employers should be taking seriously.

The contact officer is Sarah Thomas: 020 7332 3223

6. **Responsible licensing update**

As a licensing authority, the City of London Corporation is committed to responsible licensing, which support the Health and Wellbeing Board's aims around tackling problem drinking in the City. Below are details of two schemes that aim to encourage the responsible sale and consumption of alcohol in the City:

- Safety Thirst: There are around 780 licensed premises in the Square Mile. The City of London provides the Safety Thirst award scheme which has been running since 2005 and is open to all licensed premises in the City and aims to reduce crime and anti-social behaviour while also ensuring there is a safe and pleasant environment for people to socialise and work. It is a collaborative approach between those working in the trade and the City of London Corporation, City of London Police and London Fire Brigade. To receive the award premises must meet a set of core standards drawn from the Code of Good Practice. From this year, businesses are able to achieve different levels on the award beyond 'pass' and awards for different types of premises are also being introduced. There are currently 32 businesses in the City who have met the standards and received the award.
- Late Night Levy: The City introduced the Late Night Levy in October 2014. As a licensing authority the City is able to impose a levy on businesses selling alcohol after midnight, in order to mitigate some of the extra costs that the night-time economy generates for police and licensing authorities. Approximately £415k is expected to be collected during the first year of the scheme. Prior to 1 October 2014, 293

premises were permitted to sell alcohol after midnight, but prior to the levy being implemented 89 of them submitted variations to their licences to reduce their hours and thus avoid the levy, and more premises have done so since the introduction of the levy. In addition, businesses are incentivised to sign up to the City's Safety Thirst scheme, which allows them to obtain a 30% discount on the levy. To date, 26 of the liable businesses have applied for and met the Safety Thirst standards.

The contact officer is Peter Davenport: 020 7332 3227

7. Contaminated Land Strategy

The City of London Corporation published a Contaminated Land Strategy in 2001 which was subsequently reviewed in 2004. The Department of Environment, Food and Rural Affairs (Defra) produced additional refined statutory guidance in 2012 which is legally binding and has been the catalyst for the revised Contaminated Land Inspection Strategy 2015 – 2020. The strategy fulfils the City of London's statutory obligation to set out its wider approach to contaminated land and its inspection duties within the Square Mile. The key priorities of the strategy are to protect human health, protect controlled waters, protect designated ecosystems, prevent damage to property and prevent further contamination of land. Public health colleagues were consulted during the development of the strategy to ensure it supports the Health and Wellbeing Board's overarching aim to promote the health and wellbeing of residents and workers in the City. The strategy has since gone out to public consultation and the final version is due to be signed off by the Port Health and Public Protection Committee at their September meeting.

The contact officer is Rachel Sambells: 020 7332 3313

8. Mapping public healthcare and private healthcare provision in the City

This report identifies current public and private healthcare provision in and around the Square Mile area, for use by City workers and residents. It also considers where potential gaps might lie in meeting City workers' healthcare needs in the future. Whilst a range of healthcare services are identified, there are a proportion of City workers that feel their healthcare needs are not being met. There is scope therefore for greater healthcare service provision during times which are convenient for workers to attend appointments, with an emphasis on early start of day, lunchtime and end of the day appointments. This report will be used to inform our analysis of health needs and provision, policy and commissioning.

The report is available here: www.cityoflondon.gov.uk/business/economic-research-and-information/research-publications/Pages/Mapping-healthcare-provision-in-the-City.aspx

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